

How do I cancel my account?

We're very sorry to lose you as a customer!

Please note our cancellation periods:

1. For packages with a one-month term, the period of notice shall be 7 days to the end of the contract term.
2. For packages with a longer term, the period of notice shall be one month to the end of the contract term.
3. Special termination right for free test periods: Free test periods can be terminated without a specification of reasons before expiration of the last day of the test period.

To get further information on your contract, please log into the member area and navigate to "My UseNeXT" -> "My Plan".

UseNeXT Support

<https://help.usenext.com/Knowledgebase/50067/How-do-I-cancel-my-account>