

A problem occurred during the payment process - what can I do?

You will receive an e-mail regarding the payment. Please follow the instructions of this e-mail and click on the link in order to try to process the payment again. The linked page will also allow you to change your preferred payment method or re-enter your payment information using a secure website.

Of course you can also contact our support team regarding this matter. We will be glad to help you.

UseNeXT Support

<https://help.usenext.com/Knowledgebase/50023/A-problem-occured-during-the-p...>